



3. About privacy with Windplanner business and website

3.1 How does Windplanner use your personal data?

Underneath you will find an overview of the purposes for the processing of your personal data. You will also find a specification of which data Windplanner uses for that specific purpose and the legal justification. For clarity's sake, we have categorized the purposes. Windplanner keeps the data only as long as strictly required for its purpose.

3.1.1 Services, customer management and financial administration

Purpose:	Financial administration
Information:	Company name, Billing address, Bank details, Outstanding balance
Legal basis:	Legal obligation
Purpose:	Order Management
Information:	Company address, Delivery address, Billing address, Email, Phone, Payment information, Account number, Order Number, Complaint content, COC number, VAT number, Customer number
Legal basis:	Necessary for the performance of a contract
Purpose:	Invoicing
Information:	Company address, Delivery address, Billing address, Email, Phone, Payment information, Account number, Order Number, Complaint content, COC number, VAT number, Customer number
Legal basis:	Necessary for the performance of a contract
Purpose:	Services
Information:	Company address, Email, Customer file data, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Purpose:	Handling complaints
Information:	Company address, Email, Customer file data, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Purpose:	CRM
Information:	Name, Email, Location, Order history, LinkedIn account, Phone, Profile photo
Legal basis:	Legitimate interests
Importance:	Commercial interests



3.1.2 Job application

Information: Name, Email, Location, Order history, LinkedIn account, Phone, Profile photo

Legal basis: Legitimate interests

Importance: Commercial interests

3.1.3 Marketing

Purpose: Newsletter

Information: Name, Email

Legal basis: Legitimate interests

Interest: Commercial interests

3.1.4 Website

Purpose: Website analytics

Information: IP-address

Legal basis: Legitimate interests

Interest: Commercial interests

Purpose: Chat feature

Information: Name, Email, Message content, IP-address

Legal basis: Commercial interests

3.2 How did we obtain your personal data?

Windplanner has obtained your data because you have provided this data to us.

3.3 What are your rights?

Under the European General Data Protection Regulation you have a number of rights with regard to your data and the processing thereof:

Access

You may access your personal information and make any necessary changes. If you would like to see which personal data Windplanner has obtained about you, you may exercise your right of access by submitting a request to Windplanner.

Making changes

If you wish to make changes to the personal information that you have seen as a result of a request for access and you are unable to make the changes yourself in your account, you may request that Windplanner makes these changes for you. You may request that Windplanner modifies, corrects, supplements, erases or shields your information.



Restriction of processing of personal data

You also have the right, under certain conditions, to ask Windplanner to restrict the processing of your personal data.

Right to object

If processing of your data takes place on the grounds of 'legitimate interest' by Windplanner or a third party, you have the right to object to that processing.

3.4 Portability of data

You have the right to obtain your personal data from Windplanner. Windplanner will provide this in a structured and commonly used format, which can easily be opened using commonly used digital systems.

3.5 Withdrawing consent

When the legal basis for a particular processing is your explicit consent, you have the right to withdraw that consent. This does not affect past processing, but does mean that we will no longer be allowed to process this data in the future. It may also result in Windplanner no longer being able to provide you with certain services.

3.6 Response from Windplanner

A request can be sent to administratie@theimageers.com. Windplanner will comply with your request as soon as possible and in any case no later than one (1) month after Windplanner has received such a request. If Windplanner rejects your request, we will indicate in our reply why the request was rejected.

3.7 Recipients of your personal data

It is possible that Windplanner is required to submit your data to a third party, for example to fulfil a legal obligation.

3.8 Can changes be made to this Privacy Statement?

This Privacy Statement is subject to changes. We therefore advise you to regularly read the Privacy Statement for any such changes.

3.9 Questions, remarks, and complaints

If you have any questions regarding this Privacy Statement or the way in which Windplanner uses your data, you can send an e-mail to personaldata@windplanner.com. Also, if you have a complaint about the way your data is processed, please send an e-mail to personaldata@windplanner.com. Furthermore, you always have the right to contact the competent national data protection authority. In The Netherlands, this is the [Autoriteit Persoonsgegevens](#).